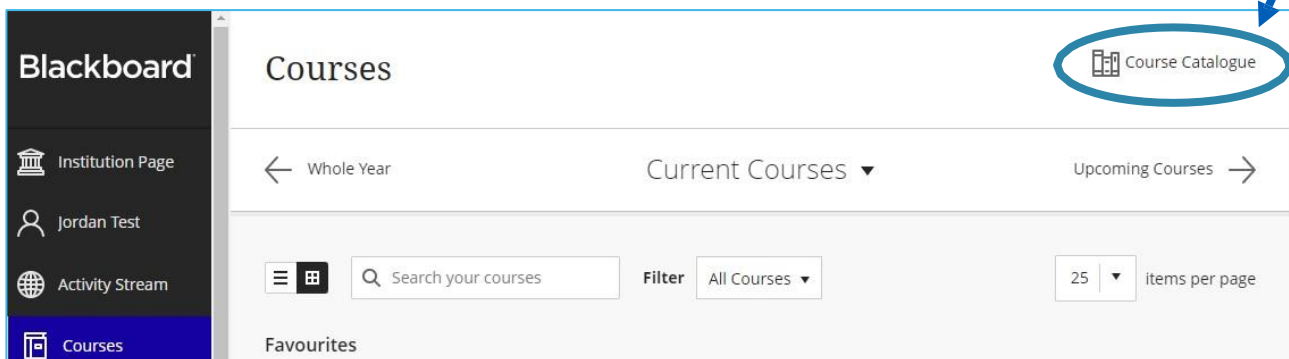


Blackboard

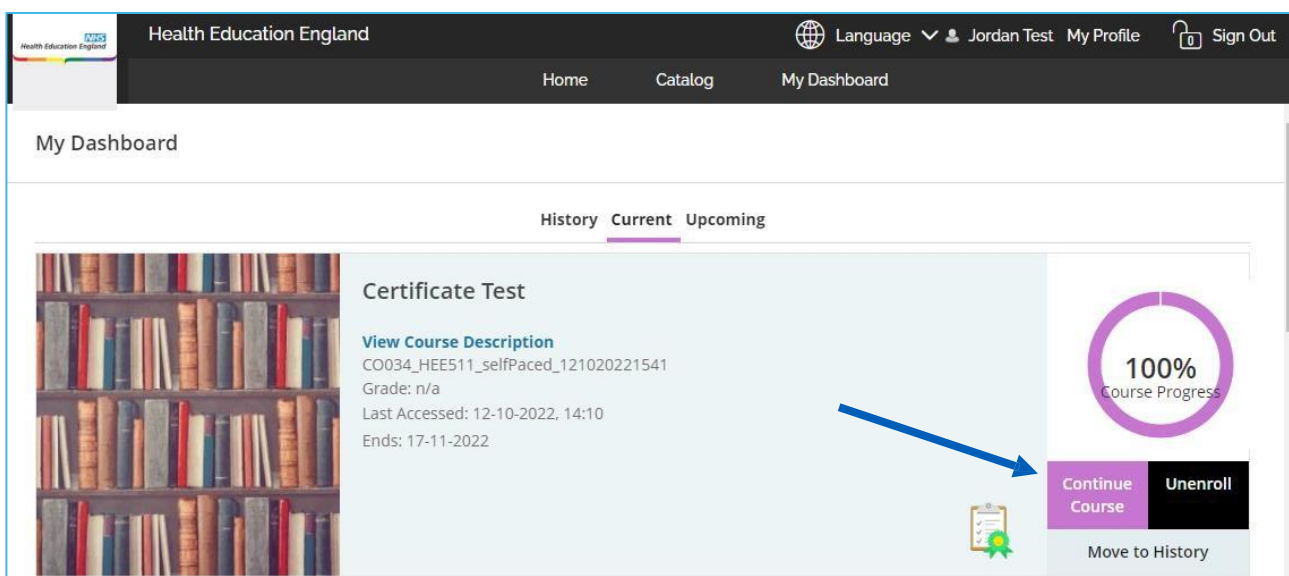
Leaving Feedback and Getting a Certificate

To start the process, you'll want to access your Dashboard on the HELP platform to be able to see your enrolled courses, which can be accessed via this link or via the course catalogue link on Blackboard, which is in the top right on the Courses page.

[HEE YH Education and Learning Portal \(HELP\)](#)

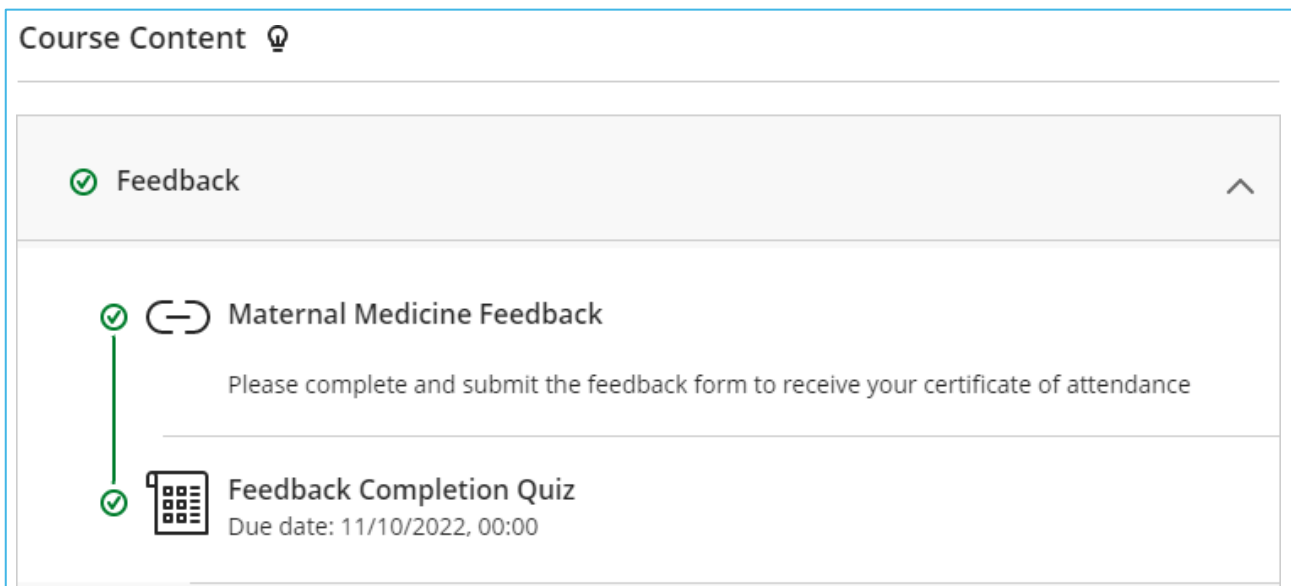


On the Dashboard, your current courses will have an option for you to continue the course, you'll want to select this to be taken to the course page.

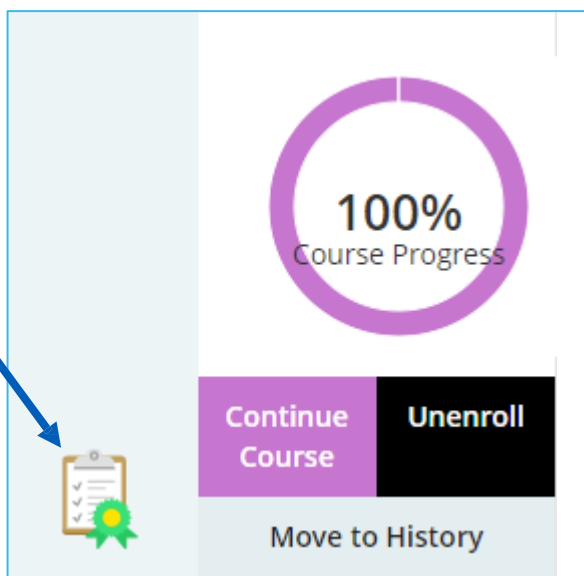


When you have accessed the course, you should be able to see a Feedback module within the Course Content section. This module will contain a link to leave your feedback and once completed, you can complete the Quiz below which will unlock the certificate.

This quiz will say that it is a late submission, you do not need to worry about that, it will not affect the certificate's release.



The screenshot shows the 'Course Content' section with a 'Feedback' module. The 'Feedback' module is marked with a green checkmark and contains a link to 'Maternal Medicine Feedback'. Below this, there is a 'Feedback Completion Quiz' marked with a green checkmark and a clipboard icon. The quiz has a due date of 11/10/2022, 00:00.



The screenshot shows the 'Course Progress' dashboard. A large purple donut chart indicates '100% Course Progress'. Below the chart are two buttons: 'Continue Course' (purple) and 'Unenroll' (black). At the bottom, there is a 'Move to History' button. A blue arrow points to a clipboard icon with a green ribbon, indicating that the certificate is ready for download.

After leaving your feedback and submitting the Quiz, you can now return to your Dashboard on HELP. If you refresh the Dashboard, the results will update, and your Course Progress should be updated as well.

If you have reached the requirement for certificate release, the Clipboard icon will be lit up, and you can click this to download the certificate.

Release conditions can be based on Feedback, Attendance and Course Content.