An interactive 1-day workshop providing delegates with a good understanding of the principles of Duty of Candour and how it applies in their healthcare setting. (6 CPD Points)

Learning Objectives

- Explain the Duty of Candour provisions within the Act and how and when this affects your practice.
- Clarify when and how the procedure should be used using case examples and descriptions of incidents of unexpected or unintended harm.
- Describe the effective elements of communicating at our best when meeting with the people affected by the incident and making an apology.
- Outline monitoring and reporting requirements.
- Describing a Just Culture and how to support those affected by an incident.
- Identify what lessons could be learned and shared by you and your organisation to support improvements in the quality of care.
- Facilitative session on practical application and commitments to action - how will you apply the learning in your work?

Delivered by:
The MedLed Team – Specialists in Human Factors & High Performing Teams

Venue: Oakwell Centre, Dewsbury and District Hospital

Date: 11th March 2020

Time: Starts promptly at 0930 (please arrive 0900-0915). Finish at 1630

To book please contact: ann-marie.kemp@midyorks.nhs.uk