

6 external CPD points

Introduction

South West Yorkshire Partnership trust has commissioned Miad Healthcare to deliver this course because of our background working with the NHS and Healthcare organisations for over 22 years supporting Doctors with their development.

Sometimes error is inevitable, but improvements in the awareness of human factors, and non-technical skills, can mitigate the worst effects of this, and thereby minimize the harm. This interactive workshop has been designed to introduce delegates to some of the central concepts of non- technical skills, through practical activities designed to highlight the issues in non-threatening, non-clinical settings. Through these, delegates will experience the challenges of effective group performance and explore these through structured debrief.

Course structure

- 1 day workshop
- Date & timings: 8th November 2018, 9:30 – 16:00pm
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- Venue: Large Conference Room, Wellbeing & Development Centre, Fieldhead Hospital, Ouchthorpe Lane, Wakefield, WF1 3SP

Workshop objectives

- Explore some problematic features of performance in clinical settings
- Develop an understanding of some key non-technical skills
- Recognise individual and group contributions to performance

What do I gain?

- The time and space in which to work with other colleagues in understanding and exploring many of the issues around this complex subject.
- The opportunity to develop and practise key skills with the support of colleagues and valuable input from an experienced facilitator.
- Allow access to an experienced facilitator who can guide and explain in clear detail how you deal with unexpected situations.
- A valuable contribution towards your ongoing learning as the course delivers six external CPD points.