1-day workshop introducing the principles of Quality Improvement methodology

Objectives

- Understand Systems Thinking – working in complex systems
- Define the different types of data in healthcare – how do we measure change & improvement?
- How to deal with variation in data
- Understand the Psychology of change – why do we resist?
- Discuss how you can apply Quality Improvement principles to your work
- Quality Improvement Case Study
- Interactive games & exercises to demonstrate QI methodology

The Medled Team – Specialists in Human Factors and High Performing Teams

Trainer: Mr Rob Bethune – Colorectal Surgeon (Royal Devon & Exeter NHS Trust) and Quality Improvement Specialist

Venue: Oakwell Centre, Dewsbury Hospital, Halifax Road, Dewsbury, WF13 4HS

Date: 24th April 2020

Time: Registration & Coffee 0900, starts promptly at 0930. Finish at 1630

For more information contact: helmy.mashaly@midyorks.nhs.uk
To reserve a place contact: ann-marie.kemp@nhs.net