NHSE YH Dental Educators Development Framework

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This resource details a range of training opportunities that are available and may be of interest to Dental Educators, including some mandatory courses. These are generic courses for all streams of work.

## Mandatory Training

| **Course Title** | **Description** | **How To Access** | **Upcoming Dates** |
| --- | --- | --- | --- |
| MIAD Online 5 Modules | Required module to begin Educator Training.  **Training must be completed every 5 years.** | Email [dentaladmin.yh@hee.nhs.uk](mailto:dentaladmin.yh@hee.nhs.uk) to request a MIAD log in. | Access available all year round |
| Supervising Dental Trainees | This blended learning course explores the knowledge, tools and techniques required for the effective supervision of dentist trainees. It consists of several e-learning courses and a 4 hour live webinar. Here, delegates get the opportunity to build on the content delivered by the e-learning modules, using group discussion of relevant case studies and by practising the key skills needed to be successful in their role.  **Training must be completed every 5 years after completion of the 5 eLearning modules above.** | Book via Maxcourse. | 25 September 2025  24 February 2026 |
| Equality and Diversity Training | This session covers the statutory and mandatory training for Equality and Diversity and Human Rights (Level 1). It has been designed to meet the learning outcomes in the UK Core Skills Training Framework.  **Training must be completed every 3 years.** | Either via eLfH: <https://portal.e-lfh.org.uk/>  or you can complete your employing organisation’s eLearning module. | Access available all year round |
| Bullying and Harassment training | Be aware of signs and symptoms of B&H in a trainee but also to know how unintended behaviours can be seen as B&H  **Training must be completed every 3 years.** | Either via eLfH: <https://portal.e-lfh.org.uk/>  or you can complete your employing organisation’s eLearning module. | Access available all year round |
| So You Want To Be A Trainer | *This course is designed for dentists who plan to perform some educational and /or clinical supervision of a colleague.*  **Only mandatory for Dental Foundation Trainers** | Please book via Maxcourse |  |

**Additional Training Opportunities:**

**MIAD**

| **Course Title** | **Description** | **How To Access** | **Upcoming Dates** |
| --- | --- | --- | --- |
| Enhanced Educational Supervision | We will look at getting the best out of the learning environment, close supervision, dealing with poor reflective practice in dental trainees, constructive feedback and facing resistance. | Book via Maxcourse. |  |
| Difficult Conversations with Colleagues | Recognising that individuals have different work preferences can create barriers to effective working. This workshop will help delegates manage conversations professionally with colleagues resulting in positive outcomes. | Book via Maxcourse. |  |
| Understanding your trainee – Advanced Supervision Module A  *You do not need to then attend Module B – they are standalone courses.* | *As an advanced webinar, it is expected that supervisors will have attended previous supervisory courses.*  Learning and discussion will take place by focusing on guidance on how to understand the trainee of today and the challenges that some trainees bring. The learning will be based on developing the trainee to reflect and move from being dependent to interdependent and ultimately capable of making sound decisions. | Book via Maxcourse. | 15 October 2025 |
| Understanding your trainee – Advanced Supervision Module B  *You do not need to have attended Module A – they are standalone courses.* | *As an advanced webinar, it is expected that supervisors will have attended previous supervisory courses.*  Acknowledging trainee differences and the importance of recognising unconscious bias is key to the learning environment and an understanding of differential attainment should be considered and managed appropriately. Fostering a leadership style if a trainee has been bullied or suffered from harassment is required but trainers need to be aware of how to manage these situations as well as understanding the process. | Book via Maxcourse. | 17 November 2025 |

**Mentoring and Coaching**

| **Course Title** | **Description** | **How To Access** | **Upcoming Dates** |
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| Mentoring Development Programme | A mixture of taught inputs, demonstration by tutors, small group skills practice, group discussions, and pairs work. Participants spend a significant proportion of time practising skills. | Book Via Maxcourse | 13th February 2024  16th February 2024  14th March 2024  15th April 2024 |
| Mentoring Refresher | This is only available to people that have previously attended the Mentoring and Development Programme. Reconnect with colleagues and share experiences of mentoring since attending the Programme. Refresh your understanding of The Skilled Helper model and watch a brief demonstration then practise your skills with feedback and plan the next steps. | Book Via Maxcourse | TBC |
| HEYH Coaching for Educators | Coaching is time for you to think. Your coach won’t judge you or give you advice. This means it is ok to talk about anything that you feel gets in the way of you doing your best at work. You can really think things through in a way that is different to talking things over with a friend, partner, TPD or Educational Supervisor - all people who tend to have another agenda for you. Your coach will support you, and challenge you if necessary, to help you reach a conclusion that is helpful and meaningful to you. | Details on the Coaching Programme are available on the HEYH website  <https://www.yorksandhumberdeanery.nhs.uk/professional-support/coaching> | Access available all year round |

**Teaching**

| **Course Title** | **Description** | **How To Access** | **Upcoming Dates** |
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| Train The Trainers | Barbara Macpherson hosts a 2 day course to give participants the opportunity to reflect, develop and hone their teaching skills, to enable better support of learners. | Book Via Maxcourse. | TBC |

**Online Courses**

| **Course Title** | **Description** | **How To Access** | **Upcoming Dates** |
| --- | --- | --- | --- |
| Enhancing the clinical learning  experience | Supporting the Clinical Educator | Via eLfH:  <https://portal.e-lfh.org.uk/MyElearning>  Search for “Educator Training Resources” | Access available all year round |
| Management and Leadership | Appraisal Skills  Behavioural Based Interviews  Coaching  Dealing with difficult people  Delivering and receiving effective feedback  Managing Stress and  Performance  Leading, Managing and Dealing with change | Via eLfH:  <https://portal.e-lfh.org.uk/myElearning/Index?HierarchyId=0_33574_33574&programmeId=33574> | Access available all year round |
| Communication for all Educators | This session covers the basic principles of good communication and examines some of the common communication errors that may arise during a doctor’s interaction with both patients and colleagues.  This session looks at the need for good communication between professionals. The importance of providing sufficient information will be explained as well as the nature of the information required for effective communication with others treating the patient. | Via eLfH:  <https://portal.e-lfh.org.uk/Catalogue/Index?HierarchyId=0_22_8011&programmeId=22> | Access available all year round |
| Building Resilience to Navigate Complexity and Change | We are living in an increasingly complex and fast-paced world and this module will help you further increase your flexibility and adaptability to navigate the challenges that this brings us.  Do you feel exhausted all the time? Is this working environment impacting your confidence and ability to bounce back? Do you find it difficult to identify where you can make your biggest impact and end up trying to do everything?  In this module you will:   1. Have a clear definition of “resilience” and consider how you can use it to further improve your professional life 2. Have the option to self-assess yourself against the key components of resilience and identify areas for further development 3. Have a set of strategies to help you build your own resilience and resilience in others. | Register with NIHR Learn <https://learn.nihr.ac.uk> | Access available all year round |
| Educator SusQI Training | NHS England has committed to achieving net zero carbon emissions and there are similar initiatives underway in Wales and Scotland. This program prepares staff with the knowledge and skills to deliver healthcare for the ‘triple bottom line’ of financial, social and environmental sustainability.  You can complete all 3 modules:   * Module 13 – Sustainable Dentistry * Building a Net Zero NHS * Environmentally Sustainable Quality Improvement | Register - with e-Learning For Health website [https://portal.e-lfh.org.uk/register](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fportal.e-lfh.org.uk%2Fregister&data=05%7C02%7Channah.sarginson%40nhs.net%7Ccd4a6af3304c4e13f47108dc1da8e42b%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638417858422077089%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SajpGrUNzJm3SBsYnKmFO3t%2Bat4me6Y4C8TfPsfO%2Ba0%3D&reserved=0)  Search - Environmentally Sustainable Healthcare (ESH)  Enrol - ESH  Complete 3 modules - Module 13 – Sustainable Dentistry/ Building a Net Zero NHS/ Environmental Sustainable Quality Improvement | Accessible all year round. |
| Centre for Sustainable Healthcare Educator Pack | This is an alternative to the Online Sustainability training above, supplied by the Centre for Sustainable Healthcare. This includes a presentation and a webinar. | Click on the link to access: <https://www.susqi.org/services-3> | Accessible all year round. |

**Maxcourse**

Dental Maxcourse can be accessed at the following link: <https://www.maxcourse.co.uk/yhpd/guestHome.asp>

If you do not have an account, you can create one for free using the New User section on the right-hand side of the homepage.

To search for any of the above courses, you can:

* Use the course calendar to find the date of the course
* Search **“DET”** and this will bring up all courses on Maxcourse aimed at Dental Educators

**MIAD Log Ins**

To request a MIAD log in, pleasecontact the Dentistry Directorate at [england.dentaladmin.yh@nhs.net](mailto:england.dentaladmin.yh@nhs.net)

**Support**

For support accessing a course, please contact the Dentistry Directorate at [england.dentaladmin.yh@nhs.net](mailto:england.dentaladmin.yh@nhs.net)