



Breaking Bad News

PD040w

6 external CPD points

Introduction

Clinicians often face unique communication challenges when delivering bad news to patients and relatives. This workshop has been designed to help clinicians explore and improve on their communication styles/skills. It contains practical, scenario-based exercises, designed to cover a variety of communication style issues, from breaking bad news to patients, to reviewing the barriers to good communication.

Course structure

- **1 day workshop**
- **Date: 11th November 2019**
- **Timings 9:30 – 16:30pm**
- **Venue: Lecture Theatre 1, Education Centre, Barnsley Hospital**

Workshop objective

- Consider the difficult situations you are faced with as a clinician when breaking bad news
- Review the barriers to effective communication and consider practical solutions as part of the communication process of breaking bad news
- Consider good and not so good practice through the analysis of scenarios
- Deal with complex and challenging behaviours and/or belief systems
- Practise breaking bad news within a safe environment using relevant case studies